

MIO Mechanical Corporation

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Date: August 26, 2013

TO ALL MIO DISTRIBUTORS!

Subject: MIO RG-716 INSPECTION AND REPAIR

MIO Mechanical Corp. continues to manufacture and sell ROPE GRABS for 7/16" diameter rope for more than 10 years. As of today our information demonstrates significant wear the rope grabs are subjected to. Due to the fact that the rope grab is a major part of a fall protection system it should be regularly inspected by a competent person and sent back for inspection and repair to the manufacturer when necessary. We are receiving a very small percent of the rope grabs sold in the last 10 years for inspections and repairs.

Due to this fact we URGE your customers to return rope grabs model: RG-716 to MIO Mechanical Corp. for inspection and repair.

(Please be advised that the letters regarding other model rope grabs will follow.)

We promise that the inspection turn-around not to take more than a week.

Kindly inform your customers of our course of action and let us know if you need any additional information and or assistance from MIO Mechanical Corp. regarding this matter.

Please ship the rope grabs to the following address:

MIO Mechanical Corp. Attn: Repairs 2020 Bennett Rd. Philadelphia PA 19116

Thank you for your cooperation.

Management MIO Mechanical Corp.